

# MR.DIY Scratch & Win 2025

## Terms and Conditions

### 1. INTRODUCTION

- 1.1. As we, MR.DIY, mark 20 meaningful years of love, partnership, and shared milestones, we are honoured to celebrate this occasion – MR.DIY 20<sup>th</sup> Anniversary with our Scratch and Win Campaign (“**Campaign**”) to win Prizes (as hereinafter defined).
- 1.2. The Campaign is from 25<sup>th</sup> July 2025 until 31<sup>st</sup> July 2025, both dates inclusive (“**Campaign Period**”).
- 1.3. The Organiser reserves the right to amend, shorten or extend the Campaign Period at its sole discretion without prior notice. All entries received outside the Campaign Period shall be automatically disqualified.

### 2. ELIGIBILITY

- 2.1. This Campaign is open to all citizens and permanent residents of Malaysia, aged 18 years (at the start of the Campaign Period) and above except the employees and immediate families of the Organiser, including its affiliated and/or related companies, distributors, dealers, advertising and promotion agencies (“**Eligible Participants**”).
- 2.2. Only Eligible Participants may participate in the Campaign and stand a chance to win the Prizes (as defined hereinafter).

### 3. HOW TO PARTICIPATE

- 3.1. To participate in the Campaign, Eligible Participants are required to follow these steps:

**Step 1: Purchase** at least one (1) MR.DIY 4in1 CABLE 1.2M WB-B81 (SKU Number: 8995882) priced at RM19.90 only (MR.DIY CABLE) during the Campaign Period at MR.DIY participating stores only. A complete list of participating stores can be accessed [here](#).

**Step 2: Reveal** the Prize concealed within scratch card located outside the MR.DIY CABLE box packaging.

**Step 3: Redeem** your Prize and follow the instructions provided as specified under **Section 5** below.

- 3.2. Retain the original proof of purchase (i.e. Receipt) within Campaign Period as proof of purchase.
- 3.3. Incomplete registrations/ entries, entries received outside the Campaign Period, entries that do not adhere to these Terms and Conditions will be automatically disqualified from the Campaign.
- 3.4. The Organiser shall not be liable and/ or will not reimburse the participant for any charges, claims incurred in submitting the entries, if any.
- 3.5. Failure to adhere the instructions by the Organiser shall forfeit the entry.

#### 4. PRIZES

4.1. Prizes: Depending on the Prize revealed on the scratch card, which consists of either item listed in Category 1 or Category 2 as below:

##### Category 1

- **Louis Vuitton Speedy Bandouliere 20** x 2 units.
- **Louis Vuitton Neverfull Bandouliere Inside Out BB** x 2 units.
- **RUX AI Robot** x 2 units.
- **Limited Edition 10g Gold Bar** x 20 units.
- **iPhone 16 128GB** x 20 units.
- **Limited Edition 100g Silver Bar** x 20 units.
- **RM1,000.00 MR. D.I.Y. Cash Voucher** x 20 units.

##### Category 2

- **RM25.00 MR. D.I.Y. Online Voucher** x 10,000 units.
- **RM20.00 MR. D.I.Y. Online Voucher** x 30,000 units.
- **RM10.00 MR. D.I.Y. Online Voucher** (for the balance number of MR.DIY Cables available on the market).

#### 5. How to Redeem

5.1. Depending on the Prize Category, you must retain the scratch card and redeem your Prize by either:

##### Category 1:

- Scan the QR Code on the scratch card.
- You will be directed to the WhatsApp number of the Organiser's appointed promotions agency.
- Send a photo of your scratch card with the Prize revealed to the WhatsApp number to receive the Prize redemption steps.
- You may be required to attend a prize giving ceremony within Klang Valley as announced by the Organiser or such other Prize redeeming method mentioned by the Organiser.

##### Category 2:

- Scan the QR Code and apply the Voucher Code at the website directed by the QR Code or go to [mrdiy.com.my](http://mrdiy.com.my) to apply the Voucher Code based on the minimum spending required stated on the scratch card. All Voucher Codes are valid until 25 October 2025. No extensions will be granted.

#### 6. Additional Terms:

- 6.1. By participating in this Campaign, participants agree to be bound by the official Terms and Conditions and decisions/ announcement made by the Organiser.
- 6.2. The Organiser reserves the rights to amend, delete or add to these Terms and Conditions without any prior notice at any time and the participants shall be bound to such changes.
- 6.3. Eligible Participants must redeem the Prize won following stipulated herein or the instruction as announced by the Organiser and adhere to the corresponding qualification details, before 11.59pm on 31<sup>st</sup> August 2025. All unclaimed prizes will be forfeited by the Organiser.
- 6.4. The Organiser reserves the right to amend and change the Campaign's winning mechanics at its sole discretion and without prior notice.
- 6.5. The Organiser is not responsible or liable for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorised access to, or alteration of, user or member communications, or any problems or technical malfunction of any telephone network or lines, computer online systems, servers or providers, computer equipment, software, failure of e-mail on account of technical problems or traffic congestion on the internet and/or websites.
- 6.6. Picture(s) of the Prizes shown in any advertisement, promotional, publicity and other materials relating to or in connection with this Campaign is/are solely for illustration purposes only and may not depict the actual colour, model or specification of the prize(s) and does not include any optional accessories.
- 6.7. Prizes are not exchangeable for other items of equivalent value by the winner. The Organiser reserves the absolute right to substitute any prize with that of similar value at any time without prior notice. All prizes are not transferable, refundable or exchangeable in any other form for whatever reason. The value of the Prize is correct at the time of printing. All Prizes are given on an "as is" basis. The Organiser will not be responsible if the Prize is damaged after it is received by the winner.
- 6.8. Only original and valid scratch card and printed Receipt will be accepted. Any scratch card or Receipt that is illegible, mutilated, altered, duplicated, tampered with, not obtained legitimately, contains printing typographical, mechanical or other errors or the printing is unclear or does not contain the required information is invalid and will not be accepted. The Organiser reserves the sole discretion and rights to disqualify such invalid scratch card or Receipt.
- 6.9. The Participant may be required to produce proof of identity during or prior to prize redemption for purposes of verification. The only forms of proof of identity accepted by the Organiser are a Malaysian identity card or a driver's license. A failure to provide any proof of identity entitles the Organiser to disqualify the participant/winner.
- 6.10. Products purchased are not eligible for exchange for the same item. However, customers may request an exchange for a different product within a similar value.
- 6.11. MR.DIY reserves the right to reject any exchange request that does not comply with its Exchange Policy.

## **7. USE OF PERSONAL DATA**

- 7.1. By participating in this Campaign, participants consent to provide their personal information, and the Organiser reserves the right to publish and use the winners' names and/or photographs plus their entries for purposes of publicity, advertising, and/or trade without further compensation or notice. Each participant is not entitled to make any claims for the use of their entries by the Organiser.
- 7.2. The Organiser collects personal identifiable information to provide services or to correspond with the participant. This information is stored in a manner appropriate to the nature of the data by the Organiser and is used to fulfill the participant's request(s). By submitting the participant's personal information, the Organiser deems that permission is given to the Organiser and/or its authorised agents to use this information for the purpose of present and future marketing and promotional purposes and to improve its products and services. If the participant informs the Organiser via the Careline at 03-89611338 that the above information should not be used as a basis for further contact, the Organiser will respect the participant's request. The participant's information will not be provided or shared with other companies for their use.