

# **MR.DIY SCRATCH & WIN 2025 – FAQ (ENG)**

## **1. When is the Campaign Period?**

A. The Campaign will run from 25th July until 31st July 2025.

## **2. Who can participate in the Campaign?**

A. This Campaign is open to all citizens and permanent residents of Malaysia, aged 18 years (at the start of the Campaign Period) and above except the employees and immediate families of the Organiser, including its affiliated and/or related companies, distributors, dealers, advertising and promotion agencies (“Eligible Participants”).

## **3. How do I join the Campaign?**

- A. It’s easy. Just follow the steps below:
- i. Visit any MR.DIY physical store
  - ii. Buy a MR.DIY 4in1 CABLE 1.2M WB-B81 (SKU Number: 8995882)
  - iii. Scratch the label on the box
  - iv. Scan QR to claim prize

## **4. Is there a maximum number of purchases?**

A. No. Customers may purchase the product as many as they wish in a single receipt.

## **5. Do I need to keep my original receipt? If yes, for how long?**

A. Yes. Retain the original proof of purchase (i.e. Receipt) within the Campaign Period as proof of purchase.

## **6. What are the prizes for this Contest?**

### **Category 1**

- **Louis Vuitton Speedy Bandouliere 20** x 2 units.
- **Louis Vuitton Neverfull Bandouliere Inside Out BB** x 2 units.
- **RUX AI Robot** x 2 units.
- **Limited Edition 10g Gold Bar** x 20 units.
- **iPhone 16 128GB** x 20 units.
- **Limited Edition 100g Silver Bar** x 20 units.
- **RM1,000.00 MR D.I.Y. Cash Voucher** x 20 units.

### **Category 2**

- **RM25.00 MR D.I.Y. Online Voucher** x 10,000 units.
- **RM20.00 MR D.I.Y. Online Voucher** x 30,000 units.
- **RM10.00 MR D.I.Y. Online Voucher** (for the balance number of MR.DIY Cables available on the market).

**7. How do I claim the Prize if I'm a winner?**

- A. Eligible Participants must redeem the Prize won in accordance with the instructions stipulated herein or as announced by the Organiser, and must meet the corresponding qualification criteria before 11.59pm on 31st August 2025. All unclaimed prizes will be forfeited by the Organiser.

**8. Can I exchange the prize for another prize?**

- A. Prizes are not exchangeable for other items of equivalent value by the winner. The Organiser reserves the absolute right to substitute any prize with that of similar value at any time without prior notice. All prizes are not transferable, refundable, or exchangeable in any other form for whatever reason. The value of the Prize is correct at the time of printing. All Prizes are given on an "as is" basis. The Organiser will not be responsible if the Prize is damaged after it is received by the winner.

**9. Can I exchange the product?**

- A. Products purchased are not eligible for exchange for the same item. However, customers may request an exchange for a different product within a similar value.
- B. MR.DIY reserves the right to reject any exchange request that does not comply with its Exchange Policy.

**10. Where can I read the T&C for this Contest?**

- A. The Contest T&C is available at ([link](#)).