

Disney Always Magical Spend & Win Contest

TERMS AND CONDITIONS

1. The Disney Always Magical Spend & Win Contest commences on 1 May 2023 and closes on 31 May 2023 (“Contest Period”). MR.D.I.Y. Group (M) Berhad (“Organiser”) reserves the right to shorten or extend the Contest Period without prior notice. All entries received outside the Contest Period shall be automatically disqualified.

2. This Contest is open to all Malaysian citizens above 18 years of age (as at 1 May 2023) except the employees and immediate families of the Organiser, including its affiliated and/or related companies, distributors, dealers, advertising and promotion agencies.

3. To participate in the Contest:

- a. Participants must spend RM40.00 and above in a single receipt inclusive of one Disney product from any MR.D.I.Y. outlet or MR.TOY outlet within the Contest Period. Scan the QR code or log in to bit.ly/disneyspendnwin
- b. Complete the online form by filling in all the empty fields and click on submit.
- c. Retain original single receipt dated within Contest Period that matches the online entry as proof of purchase.
- d. Only original and valid printed receipts will be accepted. Any receipt that is illegible, mutilated, altered, duplicated, tampered with, not obtained legitimately, contains printing typographical, mechanical or other errors or the printing is unclear or does not contain the required information is invalid and will not be accepted. The Organiser reserves the sole discretion and rights to disqualify such invalid receipts.

4. Selection of winners:

- a. CONTEST PRIZE x 50: The eligible Contest Prize winners will be determined by the total number of qualified entries received during the Contest Period divided by 300. For example: if the total number of qualified entries received is 36,001, then this number will be divided by 300 and rounded to the nearest lower whole number which is 120. Hence the 120th, 240th, 360th qualified entries and so on will be shortlisted. The 1st, 7th and 13th shortlisted entries will be the eligible Contest Prize winners. The remaining entries starting from the 2nd, 3rd, 4th shortlisted entries and so on will be the replacement winners, for example, if the 7th shortlisted entry is disqualified, the 2nd shortlisted entry will be the replacement winner. If the 13th shortlisted entry is also disqualified, the 3rd shortlisted entry will be the replacement winner and so forth.

- b. The eligible prize winners will be contacted via telephone and may be required to correctly answer a question before being declared a winner. Should the first attempt to contact the eligible winner fail, i.e. no reply, telephone number not in service or no connection, etc, another two (2) attempts will be made within the next 24 hours of the first telephone call. Where such further attempts are unsuccessful, the Organiser reserves the right to disqualify the eligible winner and thereafter select the next qualified participant. The Organiser will not be held liable in the event the winners cannot be contacted for whatever reasons. In the event the eligible winner fails to correctly answer the simple question, the Organiser reserves the right to disqualify the eligible winner and find another eligible winner as replacement.
- c. The eligible prize winners will be required to submit by Pos Laju/courier all the original printed receipts dated within the Contest Period that match all the entries as well as a copy of their NRIC within three (3) working days from the date of notification as proof of purchase, failing which, the Organiser reserves the right to disqualify the eligible winner.

5. Contest prizes:

- a. Contest Prize x 50: RM100.00 MR.D.I.Y. voucher each.
- b. Each participant is only allowed to win one (1) prize throughout the Contest Period.
- c. The participant is required to produce a proof of identity during or prior to prize redemption for purposes of verification. The only forms of proof of identity accepted by the Organiser are Malaysian Identity card or Driver's license. A failure to provide any proof of identity entitles the Organiser to disqualify the participant/winner.
- d. The Organiser reserves the absolute right to substitute any prize with that of similar value at any time without prior notice. All prizes are not transferable, refundable or exchangeable in any other form for whatever reason. The value of the prize is correct at the time of printing. All prizes are given on an "as is" basis.

6. The Organiser is not responsible or liable for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorised access to, or alteration of, user or member communications,

or any problems or technical malfunction of any telephone network or lines, computer online systems, servers or providers, computer equipment, software, failure of e-mail on account of technical problems or traffic congestion on the internet and/or websites.

7. Participants shall assume full liability and responsibility in case of any accident, injury, damage or claim resulting from participation in this Contest.

8. By participating in this Contest, participants consent to give their personal information and the Organiser reserves the right to publish, use the winners' names and/or photographs or audio-video or other recordings plus their entries for purposes of publicity, advertising and/or trade without further compensation or notice and each participant is not entitled to make any claims for the use of their entries by the Organiser.

9. The Organiser collects personal identifiable information to provide services or to correspond with the participant. This information is stored in a manner appropriate to the nature of the data by the Organiser and is used to fulfil the participant's request(s). By submitting the participant's personal information, the Organiser deems that permission is given to the Organiser and/or its authorised agents to use this information for the purpose of present and future marketing and promotional purposes and to improve its products and services. If the participant informs the Organiser via the Careline at 03-89611338 that the above information should not be used as a basis for further contact, the Organiser will respect the participant's request. The participant's information will not be provided or shared with other companies for their use.

10. By participating in this Contest, participants agree to be bound by the official Terms and Conditions and decisions of the Organiser.

11. The Organiser reserves the rights to amend, delete or add to these Terms and Conditions without any prior notice at any time and the participants shall be bound to such changes.

12. The Organiser's decision is final. Any correspondence pertaining to the decision made by the Organiser will not be entertained.