MR.DIY 20th Anniversary Concert

INTRODUCTION

As we, MR.DIY, mark 20 meaningful years of love, partnership, and shared milestones, we are honored to celebrate this occasion – MR.DIY 20th Anniversary Concert on 11th July 2025 ("the MR.DIY 20th Anniversary Concert") with the people who have been part of our journey. Your presence means a great deal to us, and to ensure the event runs smoothly and remains enjoyable for everyone, we kindly request that all guests take a moment to review the following terms and conditions.

MR.DIY 20th Anniversary Concert information

Venue: Stadium Merdeka, Kuala Lumpur Date: 11th July 2025 Time: 5:30PM-11:30PM

ELIGIBILITY

MR.DIY 20th Anniversary Concert is open to all Malaysian citizens, aged 16 years (as of 11 July 2025) and above with a valid ticket upon fulfilling Minimum Spending Requirement (as defined hereinafter) and submitted an entry via the RSVP below.

Guests between the ages of 16 to 18 are welcome only with prior parental or guardian consent.

Tickets to MR.DIY 20th Anniversary Concert are limited to the number of Eligible Guest as announced on MR.DIY's official social media platforms, on a first-come, first-served basis or such additional number as may be subsequently announced on the same platforms.

HOW TO PARTICIPATE

- 1. To attend the MR.DIY 20th Anniversary Concert, Eligible Guest are required to follow these steps:
 - **Step 1. Minimum Spending Requirement:** Spend at least RM40.00 and above in a single receipt ("**Receipt**") at any MR.DIY physical store within the period specified on MR.DIY's official social media platforms.
 - **Step 2. RSVP:** Scan the MR.DIY 20th Anniversary Concert QR code at any MR.DIY physical store or access the MR.DIY 20th Anniversary Concert website at: mrdiy.com/concert2025.
 - **Step 3.** Fill up the form and upload the Receipt then submit Note: Eligible Guests can submit only once for an entry of two (2) guests, no duplication of entry is allowed.
 - Step 4. Valid Ticket: Wait for your confirmation and get ready to celebrate!

 Confirmation will be sent to the Eligible Guest via the email or WhatsApp provided with a Valid Ticket within 14 working days after the date of submission.

- 2. Retain the original Receipt submitted that matches the online entry as proof of purchase. MR.DIY reserves the right to verify the validity of all submitted receipts.
- 3. Incomplete registrations/entries, entries received after the maximum number of Eligible Guest, as announced on MR.DIY's official social media platforms, has been reached will not be eligible for entry.
- 4. MR.DIY shall not be liable and/ or will not reimburse the guest for any charges, claims incurred in submitting the entries, if any.

TERMS AND CONDITIONS

- 1. Your attendance in the MR.DIY 20th Anniversary Concert constitutes your full and unconditional agreement to and acceptance of these Terms & Conditions.
- 2. MR.DIY reserves the right to amend the Terms & Conditions at its sole discretion without prior notice.
- 3. All attendees must be aged 16 years old and above.
- 4. Each Eligible Guest is eligible to submit only once.
- Receipts must be dated within the period specified on MR.DIY's official social media platforms, with a minimum spending of RM 40.00 in a single receipt at any MR.DIY physical store.
- 6. Each Receipt entitles the holder to submit one RSVP, granting admission for two (2) guests.
- 7. Entrance to the MR.DIY 20th Anniversary Concert is limited to Eligible Guests with a Valid Ticket issued upon confirmation.
- 8. Eligible Guest must comply with the terms and conditions set by ticketing partner Ticket2U (General Terms of Use) as well as any additional terms and conditions imposed by the Organiser, including but not limited to regulations on prohibited items, safety protocols, and venue rules.

TERMS AND CONDITIONS FOR MR.DIY 20TH ANNIVERSARY CONCERT LUCKY DRAW

- 1. The lucky draw is open to all attendees of MR.DIY 20th Anniversary Concert held on 11 July 2025 at Stadium Merdeka, KL.
- 2. Only one (1) prize can be won per person.
- 3. Prizes are non-transferable, non-refundable, and cannot be exchanged for cash or other alternatives.
- 4. MR.DIY reserves the right to substitute any prize with another of equivalent value without prior notice, at its sole discretion.
- 5. Prizes are awarded "as is" with no warranty or guarantee, either express or implied, by MR.DIY.
- 6. Winners will be acknowledged immediately when they present the winning ticket they find, right after the emcee announces the start of the lucky draw session.
- 7. Winners must be present at the time of the announcement to claim their prize. Failure to be present may result in forfeiture of the prize, and another winner may be selected.
- 8. Winners will be required to sign a prize acknowledgment and release form to claim their prize.

- Prizes must be collected at the announced location near the stage immediately on the day of the event. Prizes not collected within 30 minutes of announcement will be forfeited.
- 10. By participating, winners agree to the use of their name, likeness, photograph, voice, and/or biographical information for promotional, advertising, and publicity purposes in any media worldwide, without further payment or consideration, unless prohibited by law.
- 11. Participants who do not wish to have their image or name used for publicity purposes should inform the organizers immediately upon being declared a winner.
- 12. MR.DIY reserves the right to disqualify any participant found to be tampering with the entry process or the operation of the lucky draw, or to be acting in violation of these Terms and Conditions.
- 13. MR.DIY reserves the right to cancel, suspend, or modify the lucky draw, or any part of it, if any fraud, technical failures, or any other factor beyond MR.DIY's reasonable control impairs the integrity or proper functioning of the lucky draw, as determined by MR.DIY in its sole discretion.
- 14. The decision of MR.DIY on all matters relating to the lucky draw shall be final and binding, and no correspondence will be entered into.
- 15. MR.DIY is not responsible for lost, late, incomplete, invalid, unintelligible, or misdirected entries, which will be disqualified.
- 16. Participants agree to release and hold harmless MR.DIY and its affiliates, advertising and promotion agencies, partners, representatives, agents, successors, assigns, employees, officers, and directors from any liability, illness, injury, death, loss, litigation, claim, or damage that may occur, directly or indirectly, whether caused by negligence or not, from:
 - (i) such entrant's participation in the lucky draw and/or his/her acceptance, possession, use, or misuse of any prize or any portion thereof;
 - (ii) technical failures of any kind, including but not limited to the malfunction of any computer, cable, network, hardware, or software, or other mechanical equipment;
 - (iii) the unavailability or inaccessibility of any transmissions, telephone, or Internet service;
 - (iv) unauthorized human intervention in any part of the entry process or the lucky draw:
 - (v) electronic or human error in the administration of the lucky draw or the processing of entries.
- 17. MR.DIY reserves the right to amend the Terms & Conditions at its sole discretion without prior notice.

USE OF PERSONAL DATA

All Eligible Guest shall be deemed have given consent to MR.DIY to disclose, share or collect their Personal Data for the purpose specify herein including sharing your personal Data with Ticket2U. MR.DIY shall always put it as priority to secure the Personal Date of the Eligible Guest in relation to their participation in MR.DIY 20th Anniversary Concert. The Eligible Guest also acknowledge that they have read, understood and accepted all the terms and conditions as stipulated under the MR.DIY's Privacy Policy at https://www.mrdiy.com/privacy-policy and the Terms and Conditions by Ticket2U at Privacy Policy.