

## Petting Zoo Rules

1. Max Capacity: 20 pax
2. Max Duration: 30 minutes per session
3. Entry Fee:
  - RM5 per entry (without animal feed)
  - RM10 per entry (with animal feed)
4. Do's & Don'ts
  - Children must be supervised at all times.
  - Wash your hands after touching animals.
  - Be calm and gentle — no chasing or teasing.
  - Feed animals only with food provided by staff.
  - No food, drink, smoking, or vaping

### Potential Risk

#### 1. Animal-Related Risks

- **Bites or scratches** from animals startled or handled improperly.
- **Headbutts, kicks, or trampling** from larger animals (e.g., goats, sheep, ponies).
- **Allergic reactions** to animal fur, dander, or hay.
- **Transmission of zoonotic diseases** (e.g., salmonella, E. coli, ringworm).
- **Animal stress or injury** from excessive handling or loud noises.
- **Escaped animals** creating hazards for visitors or traffic.
- **Accidental ingestion** of animal feed by visitors (especially children).
- **Animal waste contact** leading to hygiene issues.

#### 2. Human-Related Risks

- **Children running or chasing animals** causing falls or injuries.
- **Improper feeding** — giving unsafe food or overfeeding animals.
- **Rough handling** or pulling on animals' fur, tails, or ears.
- **Visitors ignoring rules** — entering restricted areas or climbing fences.
- **Unsupervised children** in close contact with animals.
- **Slips, trips, or falls** due to uneven ground, mud, or obstacles.
- **Theft or vandalism** — damage to enclosures or theft of small animals.

### General Visitor Rules

1. **Children must be supervised at all times** — no exceptions.
2. **Wash hands with soap and water** after touching animals or their enclosures.
3. **No food or drink inside animal areas** — to prevent contamination.
4. **Do not eat animal feed** — it is for animals only and may be harmful to humans.
5. **No smoking, vaping, or open flames** in or near the animal area.
6. **Stay in designated visitor areas** — do not climb fences or enter staff-only zones.

## Animal Interaction Rules

1. **Approach animals slowly and calmly** — no running, chasing, or shouting.
  2. **Use gentle hands** — no pulling on fur, tails, ears, or feathers.
  3. **Feed animals only with provided food** and in the way shown by staff.
  4. **Do not tease or provoke animals** — respect their space if they move away.
  5. **No picking up animals** unless specifically allowed by staff.
  6. **Report any bites, scratches, or injuries** to staff immediately.
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## Inflatable Rules

1. Max Capacity: 40 pax
2. Max Duration: 10minutes per session
3. Free entry
4. Do's & Don'ts
  - Children must be supervised at all times
  - No shoes or sharp objects inside
  - No food, drinks, flips, or rough play.
  - No smoking or vaping
  - Slide safely, one person at a time

## Potential Risk

### 1. Physical Injury Risks

- **Collisions between users** — e.g., two children sliding at the same time and bumping heads.
- **Falls from the slide** — falling off the side or top.
- **Improper landing** — twisting an ankle, landing on neck/back, or tumbling forward.
- **Tripping hazards** — on entrance/exit ramps or anchor straps.
- **Overcrowding** — leading to increased impact injuries.
- **Getting stuck** — clothing or body parts caught in seams or gaps.
- **Sprains, strains, fractures** — from awkward movements or slips.
- **Burns from friction** — skin scrapes from sliding quickly or on damaged material.

### 2. Environmental Risks

- **Strong winds** — risk of slide tipping or moving if not anchored.
- **Rain or water pooling** — making the surface slippery.
- **Excessive heat** — surface material becoming too hot to touch.
- **Uneven ground setup** — increasing instability.

## General Safety Rules

1. **Supervision is mandatory** — at least one trained adult operator must be present at all times.
  2. **Follow posted capacity limits** — maximum number of users and weight limits must not be exceeded.
  3. **Age and size separation** — group users by age/size to avoid collisions.
  4. **Remove shoes, glasses, sharp objects, and jewelry** before entering.
  5. **No food, drink, gum, or chewing candy** inside the inflatable.
  6. **No climbing on the walls, roof, or outside surfaces** of the inflatable.
  7. **No flips, somersaults, or rough play** — including wrestling, pushing, or tackling.
  8. **One rider at a time on the slide** — wait until the landing area is clear before sliding.
  9. **Enter and exit only through designated points** — no jumping over walls or fences.
  10. **Do not use in bad weather** — deflate and evacuate if strong winds, heavy rain, or lightning occur.
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## Snow Box Rules

1. Max Capacity: 15 pax
2. Max Duration: 10 minutes per session
3. Free Entry
4. Do's & Don'ts
  - Children must be supervised at all times.
  - No shoes or sharp objects inside.
  - No food, drink, smoking, or vaping
  - No running, pushing, climbing, or rough play.
  - Exit immediately if instructed by staff.

## Potential Risk

1. Physical Injury Risks
  - **Trips and falls** at the entrance or over the inflated base.
  - **Slips on wet surfaces** if rain, condensation, or snow is present.
  - **Collisions inside** — especially if overcrowded or if children run around.
  - **Entrapment** — users stuck in narrow entrances or behind furniture/decor.
  - **Impact injuries** from bumping into walls, support poles, or furniture inside.
  - **Overcrowding** — leading to limited space to move and potential suffocation hazards.
2. Environmental Risks
  - **Strong winds** — could destabilize or damage the igloo if not anchored.
  - **Extreme heat** — interior becoming too hot in direct sunlight.
  - **Cold exposure** — if used outdoors in low temperatures without adequate heating.
  - **Snow or ice buildup** — causing collapse risk or slippery conditions.

- **Nearby hazards** — such as trees, fences, or sharp objects that could puncture the igloo.

#### General Visitor Rules

1. **Children must be supervised at all times** by a responsible adult.
2. **No shoes inside** — remove footwear before entering to protect the surface.
3. **No food, drink, gum, or glass containers** inside the igloo.
4. **No smoking, vaping, or open flames** anywhere near the inflatable.
5. **Do not climb, hang, or lean heavily on the walls** of the igloo.
6. **Maximum occupancy limits must be followed** — as posted by the operator.

#### Safety & Behavior Rules

1. **No running, pushing, or rough play** inside.
2. **Keep entry and exit areas clear** — no blocking the doors.
3. **Do not tamper with blower or electrical equipment.**
4. **No sharp objects** — keys, pens, jewelry, or tools that could puncture the inflatable.
5. **Report any damage or hazards** to staff immediately.
6. **Exit immediately** if instructed by staff or in case of deflation.