# MR.DIY 20th Anniversary Concert FAQ

## 1. What is the MR.DIY 20th Anniversary Concert?

The concert is a special celebration to thank our loyal customers for supporting MR.DIY over the past 20 years. Expect live music, celebrity performances, fireworks, and more!

#### 2. When and where is the concert?

Day/Date: Friday, 11 July 2025

Venue: Stadium Merdeka, Kuala Lumpur

Time: 5:30 PM to 11:30 PM

#### 3. How can I attend the concert?

Secure your spot by spending RM40 in a single receipt at any physical MR.DIY store on 31 May 2025. Then, simply scan the QR code on the concert poster at any physical MR.DIY store to submit your receipt or visit our RSVP page here: https://mrdiy.co/RSVPCB1

Limited to the first 3,000 eligible transactions on a first-come, first-served basis!

#### 4. Where can I RSVP?

Visit our RSVP page here: <a href="https://mrdiy.co/RSVPCB1">https://mrdiy.co/RSVPCB1</a> or simply scan the QR code on the concert poster at any physical MR.DIY store to submit your receipt. Fill in your details and upload your valid receipt.

**5.** I don't have my guest's email and contact number at the moment. Can I provide my own details on their behalf and share the confirmation with them later? Yes, you may submit your own email and contact number on behalf of your guest and forward the confirmation to them later.

## 6. How many tickets can I get?

Each valid receipt qualifies you for two (2) concert tickets, one for the participant and one for a guest. Please note that each participant is eligible to redeem only once throughout the campaign.

### 7. Who is eligible to attend?

- Open to the public.
- Attendees must be 16 years old and above.
- MR.DIY employees are not eligible through this channel.

# 8. How will I know if my RSVP is successful?

A confirmation email or WhatsApp message will be sent to you within 14 working days after 1 June 2025.

# 9. Do I need to bring anything on event day?

Yes, please bring your:

- Entry QR Code (from confirmation email or WhatsApp)
- NRIC

# 10. Is seating assigned?

The event will have free seating within designated zones, on a first-come, first-served basis. Early arrival is recommended.

# 11. Can I bring my children?

Only children aged 12 and above are allowed to attend for safety reasons.

## 12. Will food and drinks be provided?

Yes! You may redeem the 2 complimentary food or drinks during the event. You may also purchase more food and drinks if you would like to try more!

### 13. What if it rains?

The event will take place regardless of the weather, with safety measures in place. Raincoats will be provided.

### 14. What should I do if I lose my invitation?

Don't worry, we can resend your confirmation email. Please email enquiry@mrdiy2u.com to request it. On the event day, you can also visit the helpdesk at Stadium Merdeka for any QR code-related issues.

# 15. Who can I contact for help?

For assistance, please email enquiry@mrdiy2u.com or call 03-8961 1338.